

Updated: 26 August 2020

GENERAL QUESTIONS

Is the Embassy of France still receiving visa applications?	Only the following visa applications can be received: - for people authorized to enter France, - for re-entry visa to France, - for the Netherlands: international drivers, family members of UE and Dutch citizens.
Is the Embassy of France still issuing visas on behalf of other countries?	The representation agreements have been temporarily suspended until further notice. Only a few visa applications for the Netherlands can be received (see above). Other cases are subject to formal request of the country and prior approval by French headquarters.
Who is authorized to enter France today traveling from Azerbaijan?	As per today, the following people are authorized to enter France: - French citizens + spouse and children, , - UE+ citizens having their primary residence in France or transiting through France to reach their country of origin or where they have their primary residence + spouse and children, - Third country nationals holding a French or European residence permit or valid long-stay visa, having their primary residence in France or transiting through France to reach their residence in a country of the EU+, - Third country nationals, transiting less than 24 hours in an international area, - Diplomatic mission staff, or international organisations staff working in headquarters or offices located in France (already in France or leaving for the first time to take office) + spouse and children, - Foreign healthcare workers supporting the fight against Covid-19, - Flight and cargo personnel as part of a crew or travelling to their departure base as passengers, - Foreign nationals ensuring international carriage of goods, - Drivers or crew members of a passenger train or bus, - Crew members or personnel working on a merchant or fishing vessel, - Students with long-term visa (VLS), short-term visa (VCS) in order to study or to do an internship (except "étudiant concours" short-stay visa), with a proof of address in France, - Teachers or researchers employed or invited by a French educational institution or research lab, travelling for teaching or research purposes, - Third country national with a «Passeport Talent» long-term visa.

I was granted a visa but due to the Covid-19 situation, I was not able to travel. If I apply through another embassy later, will there be a problem.	No. Since you cancelled your journey for reasons out of your control, there will be no prejudice for a future visa application, through the French Embassy or another Embassy.
Other question regarding VISAS	Please directly email the Visa Section visas.bakou-amba@diplomatie.gouv.fr
APPLICANTS WHOSE VISA APPLICATIONS WERE TERMINATED (“classé sans suite”)	
I applied for a short-stay visa but my file was terminated due to the Covid-19 situation. Can I get a refund?	No, you cannot get a refund BUT you will be able to apply for a new visa when the Visa Section resumes its full activity. <i>See specific measures for details.</i>
I applied for a long-stay visa but my file was terminated due to the Covid-19 situation. Can I apply later for a new visa?	Yes you can already submit a new application if you belong to a category authorized to enter France.
Will the new visa be issued free of charge?	If you apply for the same purpose as initially, yes, the new visa application will be processed free of charge. Only Capago service charge will have to be paid.
APPLICANTS WITH A RESIDENCE PERMIT IN FRANCE	
My French residence card is expired. I had to come back to Azerbaijan and couldn't renew it before I left. Do I need a re-entry visa?	If you were already in France and your resident card expired and you were not able to renew it: <ul style="list-style-type: none"> - if it expired between 16th March 2020 and 15th June 2020: you don't need a re-entry visa. The validity of your residence card is automatically prorogated for 6 months, - if it expired before the 16th March 2020 or after the 15th June: you need to apply for a re-entry visa.
Does it work only for residence card?	This applies for residence card, long-stay visa valid as residence permit (example: student visas), “récépissés” and “autorisation provisoires de séjour”.
APPLICANTS WHO WERE GRANTED A SHORT STAY VISA BUT COULD NOT TRAVEL	
I was granted a visa but due to the Covid-19 situation, I was not able to travel, will I get my money back?	No, visa fees and Capago service charge are non-refundable.
I was granted a visa but due to the Covid-19 situation, I was not able to travel, can I get a new visa?	Yes, you will be able to get a new visa. <i>See specific measures for details.</i>
SPECIFIC MEASURES FOR A NEW VISA OR A NEW APPLICATION	

What are the conditions to get a new visa of apply for a new visa free of charge?	If you haven't used your visa or if your visa application was terminated, you can get a new visa free of charge if: <ul style="list-style-type: none"> - you prove that the trip was postponed and details altered because of the Covid-19 situation, - the new trip is the same as the initial one: same destination, same purpose, same duration.
Will the new visa be free of charge?	Yes, the visa will be free of charge but you will still have to pay Capago service charge.
Will there be a specific procedure?	Yes. If your file was terminated because of the Covid-19 situation, the procedure will be simplified. <i>See below for documents.</i>
What documents will I have to submit to get a new visa?	You will have to submit: <ul style="list-style-type: none"> - New application form with the new travel details, - ID photo, - Passport with the unused visa, - Proof that the initial journey was canceled (letter from the travel agency or from the host in Europe stating the event was canceled), - New travel details (itinerary, proof of accommodation, purpose of the trip), - New travel insurance - Capago service charge
Will there be a deadline to apply for a new visa free of charge?	Yes, there will be a deadline. For the moment, the deadline has not been decided yet.
I was initially granted 15 days, single-entry, can I get a one-year multiple-entry?	No, the new visa validity will be similar to the initial one.
I was initially traveling for business. Can I now get a touristic visa?	No, the new visa application should have the same purpose as the initial one.
TRAVELING TO FRANCE	
I am authorized to enter France. Are there specific measures to travel?	People authorized to enter France arriving from Azerbaijan should fill up: <ul style="list-style-type: none"> - an international travel certificate to mainland France, - a sworn statement of absence of covid-19 symptoms.
Do I have to present a covid-19 test?	People arriving from Azerbaijan are invited to present a covid-19 test with a negative result.
When shall I do the test?	The test should be dated less than 72 hours prior arrival. Attention: the airline requirement may be different.

Will I have to self-isolate myself on arrival?

If you presented a negative test, self-isolation is not mandatory.